West Central Regional Quality Council

Funded by the Minnesota State Legislature

Agenda September 19th, 2023, 1:30 pm

The Regional Quality Council will:

1. Support efforts and initiatives that drive overall systems and social change to promote inclusion of people who have disabilities in Minnesota
2. Improve person-centered outcomes in disability services
3. Identify or enhance quality of life for people who have disabilities

West Central Regional Quality Council Minutes September 19, 2023

Present: Jason, Sherri, Shannon, Angela, Bill, Chad, Jen, Hollie, Laurie, Mike, Jackie, Melanie
Staff: Donna, Kerri, Katie
Absent: Marni, Lukas, Celeste, David, Calley, Phyllis, Christine, Janna, Michele, Molly

1) **Welcome/Introductions.**

Icebreaker question: Favorite fall activity

2) **Culture of Safety Data Action Group (DAG)**

a) Had first meeting. Discussed basic idea of the culture of safety.

- Not looking for blame but looking for process improvement

3) **Statewide Staffing Shortage (**5 minutes) (Kerri)

a) Goal is to engage legislators to make informed decisions.

b) Will use a survey to get more information

- Looking at what problems lie within 245D
- Innovative technology
- Engaging providers and direct care providers to get feedback about hiring challenges and retention as well as why DSPs stay vs leave a job.

4) **Workgroups -** Full council brainstorm

a) Employment (45 minutes)

- Videos - should see rough draft this week
  - (1) 6 self-advocates
  - (2) 4 employers
    - (a) Terzo
    - (b) Casey's
    - (c) Hornbachers

(d) BeeHive

- Ways to share/presentations - Continue to think of ways to share the videos
  - Social media
  - Google ads
  - Presentations to service groups
  - possibly KVLY morning show
  - online commercials

- Hearts of Glass
  - Need to find partners. Can include logos, give them opportunity to participate in introduction.
    - VR?
    - Chamber/MBA
      - need to be members to present to the groups
    - Employment agencies
      - Mike will check with LSS
    - Employment providers
    - Anyone with a business connection?
  - Fall event online
    - Employers
    - Families
  - Spring event in-person aimed at college students (this is a free viewing due to being a non-profit)
    - OT
    - Business
    - Social Work
    - Special Ed
  - Call to action

b) Transition to Adulthood (45 minutes)

- Checklist/Resources
  - (1) Talked about some revisions
    - (a) Adding 18–22-year-old section
  - (2) Distribution
    - (a) Possibly digital version and hard copy version.
    - (b) Moorhead having transition open house-could distribute at our table.
    - (c) Look for other open houses or reach out to schools to see if they'd like a copy.
    - (d) Add to portfolio (see below)
- Surveys
  - (1) 26 – transition areas
    - (a) Most interest in Resources for employment. as well as post-secondary education and financial planning.
      - (i) Do we want to do a webinar on these topics or make resources for them?
  - (2) 12 - guardianship & other options
    - (a) Supportive decision making was an area people didn't seem to know about but also didn't seem to know if they needed more info.
- Portfolios
  - (1) Looking at making portfolios for schools.
    - (a) Check list
    - (b) One page profile template
    - (c) Resources document
    - (d) 1 or 2 other resources/documents that could be helpful
  - (2) How many/school
    - (a) Angela will check for numbers 9-12 grade
      - (i) Will look at those numbers and decide how to proceed

5) **Next Meetings** (2 minutes)

a) Need Co-chairs – facilitate & help set agenda for meetings & workgroups

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- **Next Meetings:**
  - **September 28th,11-12:30- Statewide Workforce Shortage Meeting**
  - **October 9th, 1-3. Culture of Safety Data Action Group**
  - **October 17h, 1:30 – West Central RQC meeting** (3rd Tuesday of each month)
    - **Nov. 14th, 6:30-8 - Rethinking Guardianship for Transition Age Young Adults with Disabilities: The Promise of Supported Decision Making**

Minutes from past meetings.

Workshops Sponsored by The Arc Minnesota

Saturday, September 23 - The Arc Minnesota's 2023 Day of Learning

Workshops, community art projects, and booths featuring disabled "makers" from across the state. The event theme is "Disability Justice, Joy, and the Journey Forward". Workshops online and in-person at the University of Minnesota Institute on Community Integration. In-person participation is limited. 10am - 4:30 pm.