"To improve the quality of services and supports for people with disabilities"

Region 10 Quality Council minutes 2/15/2018

Attendance: Harry Nevling, Emma Edwards, Jodi Johnson, Lisa Harrison-Hadler, Emily Miller, John Flanders, LeAnn Bieber, Linda Driessen, Nicole Duchelle, Kyle Mullen, Mary Pieper, Matt Schoen, Josh Burt, Lynnsey Standahl, Marita Buehler, Judy Young
Absent: Dee Sabol, Jaime Stolp, Beth Honecker, Ann Lazzara, Anita Otterness
Staff: Kerri Leucuta, Polly Owens, Karen Larson, Buff Hennessey

1. Call Region 10 Quality Council meeting to Order-Mary Pieper
2. Motion to approve the 11/16/2017Region 10 Quality Council Minutes approved by John Flanders and with no additions or corrections.
3. Nicole Duchelle: Kerri
    a. Nicole will be leaving her position at Olmsted County to move into a position at University of Minnesota ICI.
4. 2nd Quarter Report: Kerri
    a. Region 10 Quality Council Quality Improvement Grants update: See attached.
    b. Report was emailed out to the council. No questions or concerns.
5. Quality Reviews: Karen
    a. Report updated and sent out to council.
    b. Emma requested a Quality Review.
6. Quality Reviewers: Karen
    a. Report updated and sent out to council.
7. Quality Brief Reviews and the Guardian Discussion: Kerri
    a. Background: DHS IRB approved that when we do the quality reviews we inform guardian but do not need consent. The State Quality Council, The Regional Quality councils, The IRB and the Ombudsman office have all approved guardian approval but do not need consent to complete a quality review. DHS has now said that we need guardian consent before starting the review. Lisa Hadler-Harrison, Dan Zimmer and LeAnn Bieber shared information. Motion by Linda Driessen, second by Harry Nevling approved by the Region 10 Quality Council unanimously:

Based on the information provided by the IRB and accompanying

documentation from the Ombudsman's office, it is our recommendation to the State Quality Council Steering Committee that the Regional Quality Councils should move forward with interviews without the unnecessary barrier of seeking guardian consent. In cases where DHS is able to provide the correct guardian information or the guardian can be identified by the individual, the RQC will notify the guardian of the interview, but the decision to conduct the interview and/or the guardian's presence will be determined by the individual receiving services. In rare circumstances, the guardian may present sufficient documentation or information that might require their consent and/or participation. To facilitate potential participation, we further recommend that the Regional Quality Councils develop a standardized review process to be utilized in such cases.

8. System Improvement Group: Linda Driessen
    a. Staffing continue to be the top issue and the System Improvement group is addressing it.
    b. Received a bid from the survey group SNG of $7400 to do a DSP survey. SI workgroup has decided to look at other group such as ICI and Best Alliance group for information.
    c. Dee Sabol from the Diversity Council has offered to assist. Dee has 25 certified facilitators that could help us set up a listening session to gather information.
    d. LeAnn reported that there was an Olmsted County environmental scan done results will be out in March.
9. Person Center Quality Review workgroup: LeAnn Bieber
    a. No meeting this month.
    b. No meeting in April.
10. Olmstead Listening Session: Kerri
    a. Held on 2/5/2018.
    b. 23 people attended.
    c. See handout.
11. Minnesota Adult Abuse Reporting Center Training: Kerri
    a. 2/6/2018
    b. 25 people attended
    c. We have the power point if anyone would like a copy.
    d. We may do a second training with more details about how MAARC makes decisions and follow ups.
    e. ARRM is going to do another training with a focus on how is MAARC making decisions on reports.

a. Discussion: If we bring MAARC in we should make sure that they will be answering specific questions. MAARC is very knowledgeable but doesn't share data. How does MAARC handle dignity of risk? Ask MAARC what can you do and what can't you do?

12. Day at the Capital: Karen
    a. 2/27/2018
    b. Several providers will be bringing people to the event.
    c. Appointments are being set up with Legislators
    d. Arc MN SE has reserved room G-3 in the capital building for Legislator meetings.
13. Region 10 Quality Council Website: Kerri
    a. Website up and running.
    b. Forms will be put on the website soon.
    c. Let us know what you think.
14. State Quality Council: Dan Zimmer
    a. SQC workgroups are:
    b. SQC has set aside $4,000.00 for the three RQC to use for interpreters.
15. Once Around
    a. LeAnn Bieber: Person Center Thinking Training
        i. March 8&13, 2018
        ii. March 27&28, 2018
    b. Josh Burt: Self Advocate Minnesota Conference June 2, 2018.
16. Motion by Harry and second by LeAnn to close the Region 10 Quality Council meeting.

Notes by:
Karen M. Larson: Region 10 Quality Council Program Coordinator