METRO REGIONAL QUALITY COUNCIL Minutes

Friday, October 13, 2023

The Regional Quality Councils shall:

1. Support efforts and initiatives that drive overall systems and social change to promote inclusion of people who have disabilities in the state of Minnesota
2. Improve person-centered outcomes in disability services; and
3. Identify or enhance quality of life indicators for people who have disabilities.

Meeting Attendance

Attendees: **Cassie, Lynn, Christopher, Mohamed, Frank, Robin,**

Staff Attendees: JoAnn, Kerri, Kristin (caption), Brittanie, Sophie

Meeting Overview

1) Introductions and Workgroup Updates (50 min) @9:05am

- Introductions (everyone)

  Introduce yourself!

- Regional Quality Council Associate

  Welcome Sophie, the new RQC associate!

- Accessibility Toolkit (Brittanie)

  Brittanie shared information about the accessibility toolkit and the overall purpose and goal of it. It is mostly to act as a reference guide to know what one should do if they are hosting events, facilitating meetings, forums, etc.., and they want to better enable accessibility for all attendees. The toolkit is a work in progress and is an internal document for The Arc Staff. It will cover many areas of accessibility such as physical, event, digital, communication, transportation and culture. It offers the bare minimum in

accessibility. Lynn mentioned she struggles with parking and ramps, and accessing the parking ticket. Lynn is interested in joining The Arc Equity and Justice Committee which is in charge of creating the toolkit. Frank asked if the toolkit is addressing the "digital divide". Frank's mother needs to complete paperwork which is hard for her. Paperwork is only done digitally now a days. Perhaps defining what accessibility means and who they serve should be considered.

- Staffing Shortage Workgroup Updates (Kerri and Sophie)

  The workgroup is wanting to hear from people about how the staffing shortages are impacting them personally as well as people receiving services and providers. They decided on questions they wanted answered and collected further ideas from the MRQC's previous work. They are planning on holding a marketplace session at the 2023 Gathering where they will ask questions and gather answers. Sophie is helping document people's answers. They will consolidate all the answers gathered on day 2 of the Gathering (virtual). This is the first time coordinating a community information gathering event specifically for this purpose.

- Housing Workgroup Updates (JoAnn)

  The workgroup has finished most of the filming for the videos and are now in the editing stages. They are also in the process of creating a housing resources webpage that will be linked to the MRQC housing workgroup webpage.

2) Join Workgroups (70 min) @9:50am

- Employment Workgroup (JoAnn)

  Please read the Employment Workgroup meeting minutes if you want to know more

- Housing Workgroup (JoAnn)

  This workgroup meets separately outside of monthly council meetings. They are making short educational videos addressing different housing topics. The topics so far are: family and housing, accessible housing, and advocates and housing. They just wrapped up the filming portion of the videos on October 3rd and are now in the editing process. They will also be working on creating a housing resource webpage to go along with the videos which will be added to the Regional Quality Council website.

  Please contact JoAnn if you are curious to know more about this workgroup and their video project.

- Culture of Safety/Data Action Group (DAG) Workgroup

  This workgroup meets separately outside of monthly council meetings.

They meet the first Thursday of each month form 9-11am.

You can read more about DAG and their report including perhaps some MRQC recommendations in the link down below.

https://mn.gov/dhs/partners-and-providers/news-initiatives-reports-workgroups/long-term-services-and-supports/culture-of-safety/

The next meeting will be on Thursday, November 2nd, 2023 from 9-11am.

Join Zoom Meeting
https://arcminnesota.zoom.us/j/81121977247?pwd=SDBmVW1RQWFlVHBHKy96a1JESElEUT09

Meeting ID: 811 2197 7247
Passcode: 678410

This workgroup would like more providers to join. Please notify an RQC staff if you are a provider or know a provider who would be interested in joining.

- Staffing (DSPs & PCAs) Shortage Workgroup (Kerri)

  This workgroup meets separately.

  The next meeting will be on **Thursday, October 26th, 2023 from 11am-12:30pm**

  Join Zoom Meeting
  https://arcminnesota.zoom.us/j/87154192462?pwd=aDE2YnBUcVR1S2dvc0NzOUpFWCt5dz09

  Meeting ID: 871 5419 2462

  Passcode: 266371

- **Other Things to Share & Reminders**

  Next council meeting is on **Friday, November 10th, 2023 from 9-11am.**