METRO REGIONAL QUALITY COUNCIL Meeting Minutes
Friday, June 13th, 2025 from 9-10am

The Regional Quality Councils shall:
1. Support efforts and initiatives that drive overall systems and social change to promote inclusion of people who have disabilities in the state of Minnesota
2. Improve person-centered outcomes in disability services; and
3. Identify or enhance quality of life indicators for people who have disabilities.

Meeting Attendance

Attendees: Benjamin, Mohamed, Lynn, Becky Rother, Amelia S, Robin, Annelise, Cassie, Amelia D, Frank, Yue Wu

Staff Attendees: JoAnn, Sophie, caption, Cortney

Meeting Overview

1. Introductions

2. Workgroups Updates

- ### Culture of Safety Workgroup

  This workgroup meets separately outside of monthly council meetings. They meet the second Thursday of each month from 1-3pm. This workgroup is always looking for people to join. If interested in joining, email JoAnn.

  Their next meeting is **Thursday, July 10th from 1-3pm.**

  Join Zoom Meeting
  https://arcminnesota.zoom.us/j/87931714598?pwd=J3UWuLFrAlr1mSVbNZFGayJ3Gwwnlx.1

  Meeting ID: 879 3171 4598
  Passcode: 116521

- ### Staffing (DSPs & PCAs) Shortage Workgroup

  This workgroup meets separately outside of monthly council meetings. They meet the fourth Thursday of each month from 11am-12:30pm. If interested in joining, email JoAnn and she can get you connected.
  The next meeting is **Thursday, June 26th from 11am-12:30pm.**
  Join Zoom Meeting
  https://arcminnesota.zoom.us/j/87154192462?pwd=aDE2YnBUcVR1S2dvc0NzOUpFWCt5dz09
  Meeting ID: 871 5419 2462
  Passcode: 266371
  We are hoping to invite the Public Policy team to our next meeting in July so we learn more about legislative updates. Our goal is to educate legislators about the workforce shortage and how it can be improved. We also want to collaborate with others to make

progress on the DSP certification so DSPs can be considered a profession, similar to CNA certifications.

Employment Workgroup

Project Idea: Human Resources Project

Goal: Collaborating with faculty from college and university training HR programs to create learning opportunities for their students so students can become more educated about people with disabilities and their potential as future employees.

- The Peer-Mentors ,who are part of Olivia's Peer Mentor Program and have lived experiences are willing to present on the following topics.
  The following topics they could present on are:
  - Disability Does Not Equal Inability
  - Assumptions Can Be Harmful
  - Accommodations Are Often Simple
  - Disability Isn't Always Visible
  - Respect Privacy (Don't push for personal details; let individuals share what they're comfortable with)
- Reach out to:
  - Colleges/Universities with HR training programs.
  - Perhaps Frank and Mohamed can help since they have connections to colleges and universities
- **Actions to Take:**
  - Created an email template message to use when emailing Colleges and Universities
  - Created an excel sheet of College and Universities HR programs and contacts
  - Partner with organizations doing the same thing like MCIL
    Still need to Schedule meeting with MCIL

Project idea: Employment Services Survey Project

Goal: Survey Employment Services providers and employees to find out what barriers they face when providing services to people with disabilities. Eventually use the data collected from the surveys to craft legislative proposals that would alleviate some of the barriers.
Once complete, we are hoping to start sharing the surveys sometime in July,

- **Actions to take:**
  - 1st survey- asking questions aimed at employment services employees (job coaches, placement workers, etc.).
    The survey is almost complete, just needs to be approved.
  - 2nd survey- asking questions aimed at employment services providers (directors, managers, supervisors, etc.).
  - Lynn, Annelise, Robin, other Hennepin County Staff are working together to come up with quality questions, asking questions like what barriers do you face?, how is your job satisfaction?, etc. The surveys will be anonymous.
    Once both surveys are complete, everyone will be asked to share it around.
  - Partnering with Hennepin County who have a grant to develop employment projects aimed at improving employment opportunities for those with

disabilities. Our project closely aligns with Hennepin County's grant goals so that is why they have partnered with us.

- Create Flyers to share with providers and employees containing QR codes to the 2 surveys.
- Draft email message template to use when emailing.
- Create an excel spreadsheet of employment services agencies to contact.
- Start emailing.

Transportation Workgroup

The following are links to the Transportation Plan Hennepin County is working on and a survey to give feedback about the plan. Also, there is a link for filing grievances if you have any regarding accessibility or the lack of. Use the links to voice your opinions about transportation.

Hennepin County: ADA Transition Plan

According to Clare Riley from Hennepin County TCAP-

1. Hennepin County is updating ADA Transition Plan and how it can improve accessibility for all people along our transportation system. The goal is to reach full compliance for pedestrian ramps by the year 2040. Access the draft 2025 Americans with Disabilities Act (ADA) Transition Plan and share your feedback by completing a brief survey by June 30.
2. There is also a link on page 11 of the plan for filing grievances to Hennepin County, which may be helpful to have on hand for any issues relating to accessibility (crosswalks, websites, buildings, etc). This is more open ended and includes more than just transportation issues: http://formcatalog.hennepin.us/county_admin/human_resources/ada-grievance.html

Regional Capacity Building (RCB)

For those interested in learning more about RCB, please email Cortney Kressin.
Her email is: cortneykressin@arcminnesota.org.