METRO REGIONAL QUALITY COUNCIL MEETING Minutes

Friday, April 12, 2024

The Regional Quality Councils shall:
1. Support efforts and initiatives that drive overall systems and social change to promote inclusion of people who have disabilities in the state of Minnesota
2. Improve person-centered outcomes in disability services; and
3. Identify or enhance quality of life indicators for people who have disabilities.

Meeting Attendance

Attendees: Mohamed, Frank, Robin, Darrell Paulsen, Judi Marie, Lynn

Staff Attendees: JoAnn, Kerri, Sophie, Caption,

Meeting Overview

1. Introductions and Updates (45 min) @ 9:05am

- Introductions (Everyone)
- Staffing Shortage Workgroup Update (Kerri and Sophie)

  Didn't meet last time in March because they attended the Advocacy Day at the Capital event. They took with them 1 pagers that Sophie made to inform people of their support for specific proposals relating to pwds. During the event, they went to the rally, talked to some legislators and dropped off the 1 pagers to legislators they didn't meet. Overall, the Capital event was a good day.
- Housing Workgroup Updates (JoAnn and Sophie)

  The videos are almost done and will be submitted for approval. Once approved by The Arc and DHS, we will post the videos on the RQC website more specifically the MRQC housing workgroup page.

  We think it's a good idea to create a presentation and communication plan for the videos. We would lay out how we would use each video, what they're all about and their purposes. We want to make the most of the videos so they can make the most impact. Frank and others can post them on their own social media sites. We can share them with transition students, county case managers, social workers, MAGIC (guardianship association), property developers and managers, housing link, home line, trade associations, PHAs, HUD, The Arc MN itself and their Brilliant Truths campaign, etc. Mohamed can share them with Ramsey County and Robin can share them with Hennepin County. Mohamed can also share them with Angie, the former MRQC coordinator and Ling from Workforce Solutions.

  Housing website: The Housing Resources website is complete and has gone live. The website is attached to the QR code that is included in each video. Email the MRQC staff if there are any resources you want added or have any ideas for improvement.

  Here is the link to the website: https://www.qualitycouncilmn.org/resources/housing-resources/

2. **Recruiting Members and Reviving Participation**

   Attendance of meetings has dwindled over the months. We need to think of ways to revive the council again. Please share any thoughts you have on how to increase attendance and recruit more people to actively participate. We are looking for people who can actively participate and attend at least 1 meeting each month and at least 1 additional workgroup. We need to identify which stakeholders to include as members such as: county managers, providers, community members, advocates, etc. Sophie will create a 1 pager (double sided) that explains about the MRQC, what they have done in the past, what they are doing currently and what they plan on doing in the near future. We can use this flyer when trying to recruit people. Sophie can show the flyer at the May meeting.

3. **RQC Guidelines Discussion**

   We plan on reviewing the RQC Guidelines. The guidelines were created a couple years ago and might need some updates and changes. A mini group will be formed to review them. Those who volunteered for the group are: **Robin, Frank, Sophie, and JoAnn.**

4. **10 Minute Break @9:50am**

5. **Workgroups (60 min) @10am**

   - Employment Workgroup

     This workgroup meets directly after the council meeting.

   - Culture of Safety/Data Action Group (DAG) Workgroup

     This workgroup meets separately outside of monthly council meetings. They meet the first Thursday of each month from 9-11am.
     The next meeting will be on **Thursday, May 2nd, 2024 from 9am-11am.**
     Join Zoom Meeting
     https://arcminnesota.zoom.us/j/81121977247?pwd=SDBmVW1RQWFlVHBHKy96a1JESElEUT09
     Meeting ID: 811 2197 7247
     Passcode: 678410

   - Staffing (DSPs & PCAs) Shortage Workgroup (Kerri)
     This workgroup meets separately outside of monthly council meetings. They meet the fourth Thursday of each month from 11am-12:30pm.
     The next meeting will be on **Thursday, April 25th, 2024 from 11am-12:30pm**.
     Join Zoom Meeting
     https://arcminnesota.zoom.us/j/87154192462?pwd=aDE2YnBUcVR1S2dvc0NzOUpFWCt5dz09
     Meeting ID: 871 5419 2462
     Passcode: 266371

Other Things to Share & Reminders

- Next council meeting is **in person on Friday, May 10th, 2024 from 9-11am.**
- Upcoming Virtual Events:
  - West Central RQC Presents: Transition Services Basics on **April 30th from 6-7:30pm**
    - Email Donna, DonnaAtherton@arcminnesota.org if interested.
  - MRQC presentation: AVIVO employment services on **Monday. May 13th, 2024**.
    - Email Sophie or JoAnn if interested.