Arrowhead Regional Quality Council

Meeting Minutes

August 24, 2023

Meeting Location: Virtual (Zoom) 8:30 am to 10:00 am

Agenda:

Greetings and Introductions

- Becky welcomed everyone to the meeting and introduced our guest speaker Aric Gregg from DHS.
- All other members of the council introduced themselves.

Bite Size Learning

- We watched a video clip on the Old View vs New View of Culture of Safety. We then asked the council to give feedback on if they are seeing a shift from the Old View to the new view and had some discussion on this.

Presentation by Aric Greg on Culture of Safety

- Aric Gregg from DHS presented on the Culture of Safety and discussed incident reviews, data analysis and the work being done on the ARQC (Arrowhead Regional Quality Council) COS (Culture of Safety) data action workgroup that meets monthly. Aric discussed the importance of collaboration with the ARQC and the need for our workgroup's feedback in making future recommendations to DHS.
- Aric also highlighted an upcoming Culture of Safety Training being held Sept. 7th, 2023, from 1 to 4 pm.

Discussion of ARQC Goal #2

Goal: #2: Reconnect with the Culture of Safety Project 1. Attend Culture of Safety trainings.	The ARQC Director will reconnect with the Culture of Safety project managers to request and reestablish ARQC's familiarization and participation on the project. Ensure ARQC employees are fully trained on the Culture of Safety project objectives, process, and progress. Communicate to the ARQC members the opportunities to participate in the trainings. Attend meetings as scheduled and offer input on assigned topic areas.
2. Resume participation in committees as scheduled.	Meet with DHS representatives to establish the committees that the ARQC will participate to make the greatest impact.
3. Assist with implementing expansion to other counties within the Arrowhead Region.	With Project Managers and other members, explore the feasibility of expanding the work to other areas of the Arrowhead Region outside of St. Louis County and assist where needed and requested.

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Workgroup Updates

- Culture of Safety (DAG) Workgroup-Continuing to review critical incidents and make recommendations to DHS (Department of Human Services) as needed. This workgroup meets monthly.
- Person-Centered Practices Workgroup-Working on a PCP (Person Centered Practices) PowerPoint and Presentation for housing and transportation workers. This workgroup meets monthly.
- RQC Statewide Workforce Shortage Workgroup-Working on defining its purpose and what it's next steps will be now that the legislative session is done. This workgroup meets monthly.
- ICI Grant Self Advocate Workgroup (Duluth, Hibbing, Grand Marais)-Developing plain language overviews for Person-Centered Plans, PBS, and Person-Centered Practices. These workgroups meet two to three times per month. Please see attachment for notes on these groups.

Agency, Provider, and Advocacy Updates

- Shawn shared his concern about the DTA (Duluth Transit Authority) bus routes changing-they have eliminated and/or changed several routes.
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Upcoming Meetings

- Culture of Safety (DAG) Workgroup – 9/18/23 at 10:00 am to 12:00 pm Via Zoom
- Person-Centered Practices Workgroup – 9/18/23 at 3:00 pm to 4:00 pm Via Zoom
- RQC Workforce Shortage Workgoup-9/28/23 at 11:00 am to 12:30 pm Via Zoom
- ARQC Monthly Meeting – 9/28/23 at 8:30 am to 10:00 am via Zoom
- Self-Advocate Pre ARQC Meeting- 9/27/23 at 3:00 pm to 4:00 pm
- Self-Advocate Post ARQC Meeting- 9/29/23 at 3:00 pm to 4:00 pm

Next Meeting: September 28, 2023, 8:30 - 10:00 am via Zoom

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Attendance

Name	Member Representation		Present Y/N
Becky Lambert	Arc Northland	ARQC Staff	Y
Beth Johnson	Arc Northland	ARQC Staff	Y
	Carlton County	Lead Agency	N
Amy Patenaude	St. Louis County	Lead Agency	N
Lauren Nelson	Cook County	Lead Agency	Y
Kerwin McKay	DHS	Lead Agency	N
Michelle McDonald	Lake County DAC	Lead Agency	Y
Shawn Stanich		Self-Advocate	Y
Heath Maki		Self-Advocate	N
Jeane Hackensmith		Self-Advocate	Y
Amanda Crosby	Arc Northland	Advocate	Y
Connie Kotonias	Family Member	Advocate	Y
Mary Martin	Family Member	Advocate	Y
Kristie Buchman	Choice Unlimited	Service Provider	Y
Nicole Lind	RSI	Service Provider	Y
Ann Dahl	UDAC	Service Provider	Y
Josh Howie	Trillium Services	Service Provider	Y
Sherri Cooke	Lighthouse Center for V L	Service Provider	N
Others Present:			
Aric Gregg	DHS		Y