Arrowhead Regional Quality Council

Meeting Minutes

July 27, 2023

Meeting Date: Thursday, July 27, 2023

Meeting Location: Virtual (Zoom) 8:30 am to 10:00 am

Agenda:

Greetings and Introductions

- Becky welcomed everyone to the meeting and introduced our guest speaker Dani Dunphy from SLC.
- All other members of the council introduced themselves.

Bite Size Learning

- We watched a video clip on Cultural Responsiveness within disability services: https://ncapps.acl.gov/ncapps-shorts.html

Person-Centered vs Person-Led Presentation by Dani Dunphy

- Dani Dunphy spoke on Person-Centered vs Person-Led services, highlighting the importance of culturally responsive practices. She shared a PowerPoint with the council. Please see attachment of the 'Cultural Iceberg'

Discussion of ARQC Goal #1 : Expand ARQC regional membership and Statewide collaboration

- Becky explained we took the feedback given in the June ARQC meeting and thanked everyone for the honest feedback. We are trying to meet those needs by focusing each meeting on a goal of the ARQC and having a bite size learning video clip & speaker to support or inform us on that goal.
- We had Dani here today to highlight the need for culturally responsive actions as we reach out to BIPOC communities within our region, which is an objective to goal #1, and one area that needs improvement currently.
- We wanted to go over goal #1 and each objective with group discussion; however, we ran out of time in the meeting since Dani's presentation was so educational and incited questions & comments.

Workgroup Updates

- Culture of Safety (DAG) Workgroup-Continuing to review critical incidents and make recommendations to DHS (Department of Human Services) as needed. This workgroup meets monthly.

- Person-Centered Practices Workgroup-Working on a PCP (Person Centered Practices) PowerPoint and Presentation for housing and transportation workers. This workgroup meets monthly.
- RQC Statewide Workforce Shortage Workgroup-Working on defining its purpose and what it's next steps will be now that the legislative session is done. This workgroup meets monthly.
- ICI Grant Self Advocate Workgroup (Duluth, Hibbing, Grand Marais)-Developing plain language overviews for Person-Centered Plans, PBS, and Person-Centered Practices. These workgroups meet two to three times per month

Agency, Provider, and Advocacy Updates

- The Arc Northland moved into our new office, and we are adjusting to the new space.
- Michelle M. shared the DAC bought all their employees lunch/burgers to show their appreciation for their staff. What a good day to be an employee of the DAC
- Ann D. shared UDAC will be having their community career day in August.
- MDI training open to anyone interested

Upcoming Meetings

- Culture of Safety (DAG) Workgroup – 8/1/23 at 1:00 9m to 3:00 pm Via Zoom
- Person-Centered Practices Workgroup – 8/21/23 at 3:00 pm to 4:00 pm Via Zoom
- RQC Workforce Shortage Workgoup-8/24/23 at 11:00 am to 12:30 pm Via Zoom
- ARQC Monthly Meeting – 8/24/23 at 8:30 am to 10:00 am via Zoom
- Self-Advocate Pre ARQC Meeting- 8/23/23 at 3:00 pm to 4:00 pm
- Self-Advocate Post ARQC Meeting- 8/25/23 at 3:00 pm to 4:00 pm

Next Meeting: August 24, 2023 at 8:30 am to 10:00 am via Zoom

Attendance

Name	Member Representation		Present Y/N
Becky Lambert	Arc Northland	ARQC Staff	Y
Beth Johnson	Arc Northland	ARQC Staff	Y
Ruth Rowenhorst	Carlton County	Lead Agency	N
Amy Patenaude	St. Louis County	Lead Agency	N
Lauren Nelson	Cook County	Lead Agency	Y
Kerwin McKay	DHS	Lead Agency	Y
Michelle McDonald	Lake County DAC	Lead Agency	Y
Shawn Stanich		Self-Advocate	Y
Heath Maki		Self-Advocate	N
Amanda Crosby	Arc Northland	Advocate	Y
Connie Kotonias	Family Member	Advocate	Y
Mary Martin	Family Member	Advocate	Y
Kristie Buchman	Choice Unlimited	Service Provider	Y
Nicole Lind	RSI	Service Provider	Y
Ann Dahl	UDAC	Service Provider	Y
Josh Howie	Trillium Services	Service Provider	Y
Sherri Cooke	Lighthouse Center for V L	Service Provider	Y
Others Present:			
Dani Dunphy	SLC		Y