Region 10 Regional Quality Council Meeting Minutes --April 18, 2019

In attendance: Ann Lazzara, Beth Honecker, Carolyn Olson, Josh Burt, Judy Young, LeAnn Bieber, Linda Driessen, Lisa Harvey, Lisa Harrison-Hadler, Marita Buehler, Mary Pieper, Matt, Shoen, Shelly Maciujec, Stephen Guerra (phone); Staff: Kerri Leucuta and Karen Larson
Unable to attend: Emma Edwards, Jodi Johnson, Emily Miller, Dee Sabol, Anita Otterness

1. Call R10RQC Meeting to order by Mary Pieper
2. Welcome to Carolyn Olson
3. Approval of 2/21/2019 Minutes: Mary Pieper
    a. Minutes approved by Linda and second by Shelly
4. Manager and Coordinator Report: Kerri
5. April 9, 2019 Community Mental Health Awareness Night: Lisa Harvey
    a. Lisa gave report about the Mental Health Awareness night and about the speaker Kevin Briggs, Guardian of the Golden Gate Bridge. Kevin helps prevent people from committing suicide. Lisa recommended that we have Kevin come and speak to our group.
6. Meeting Guidelines: Kerri
    a. Kerri reported that it was 2-1/2 years ago we wrote the Meeting Guidelines. They really could use an update and renew so that we can improve and increase our effectiveness at RQC meetings. We are calling a special May 16, 2019 meeting to work on the guidelines. Please RSVP to Kerri if you plan on attending.
    b. Kerri will email out documents for you to review before the meeting.
7. R10RQC Conference
    a. 5/31/2019 at the U of MN campus: RM 417 111 South Broadway, Rochester.
    b. 9:00 am-3:30 pm
    c. Speaker: Lori Japer: A Practical Look at Supporting Balance and Boundaries.
    d. Registration is $10.00 per person but free to all R10R
    e. Please RSVP by May 25, 2019QC Members.
    f. Volunteers are needed: please let Kerri know if you would like to help.
8. Self-Advocate of Minnesota SE Regional Conference
    a. June 1, 2019 at the Double Tree Hotel, Rochester, MN
    b. The Theme is Harry Potter: "The Magic Of Self Advocacy"
    c. 12:00 pm to 8:00pm
    d. Speakers -- Lori Jasper: Self-Advocacy Rights and How to speak up for yourself; Cheryl Gardner-Ghionzoli: Mystery at the Ball, learning self-advocacy skills; Donna Garratt: House Access; and Karen Larson R10RQC.

9. Demo of reports from Agile Apps: Kerri
    a. Kerri produced some slides showing with reported from our data base including: reasons for closing an assessment: no reply, duplicate, deceased, does not receive HCBS, and does not live in Region 10. 54% of the reviews we completed had a guardian. Comment: Can we include "No Reply" as a drop down reason to close an account? Kerri showed another slide: Services Agreement type and break down. Slides on races, counties, and question #1 results. Best Practices and Barriers report.
    b. Kerri will email out the slides to the group: please let us know if you have questions, concerns or suggestions for improvement.
10. Systems Improvement: Linda
    a. How do we get the Regions talking about what we are seeing? Looking at and reviewing data. Shift to talking about what we can learn from review data. Due to high turnover rates, we need to continually inform staff about Quality Reviews and how they can help people and organizations. Community Conversations are coming please encourage community member to attend.
11. Person Center Quality Review Workgroup: LeAnn
    a. The group reviewed all feedback forms. Members suggested that the results get back to the people that participated: maybe hold a statewide RQC conference to share information. Next Meeting June 20, 2019
12. State Quality Council: Lisa Harrison Hadler
    a. RQC gave report. Continues to be neat perspectives. SQC Members rehash things and not follow agendas. There was discussions about legislative and statue changes: when do we have discussions and when do we propose /introduce legislation. There was work on guidelines and description of Chair and Vice Chair positions. Discussion regarding where the SQC want to do and where to go. Discussion on a clear timeline when to get the minutes out to members.
13. Once Around:
    a. Ann Lazzara is retiring from Lutheran Social Services. She would like to stay on the RQC as a family advocate. Ann will have new contact information
    b. Opening for a Provider position: we have 3 residential providers at this time, a work provider would be a nice addition
    c. Swim Team movie at the Rochester Area Foundation at 6:30 pm all are invited. Shelly will be working on the Web Site: More information to follow.

Minutes Recorded by Karen Larson